

Dear Parent/Carer.

During the spring term, we asked everyone to complete a survey of your views of the school. This was a follow up to the same survey being completed 12 months previously and it was intended to give the senior leadership and the governors, an idea of your views on how the school is faring now, compared with 1 year earlier. We committed to giving you a summary feedback of what your collective responses were, and this letter seeks to do that.

Before getting into the detail, we would like to thank those that took the time to complete the survey and return it; however, it is important to state up front that we had a much smaller response than 12 months ago, with half the number of forms being sent back. Whilst we had an even distribution across the three years, because the numbers were low, trying to determine a direct comparison by year group with the previous year's response in straight % terms is difficult as a single response at year level had an 8% impact (in year R we had only 12 replies). We have therefore opted to summarise the returns at the collective level rather than by year group.

Possible returns 243, actual returns 40. 16.46%

97% of those that gave a preference stated that they would recommend the school to others.

Only 4% of returns "disagreed" or "strongly disagreed" with the statements, compared with 8% the year before.

Nobody responded negatively to the statements that:- "Their child was happy at this school", "Keeps me well informed", "Helps me to support my child's learning", or is "well led and managed". Previously, each of these statements saw an element of disagreement.

The response showed a decrease in the number of "disagree" or "strongly disagree" returns with every statement.

We recognise that there is still a sense amongst parents that behaviour is an issue within the school, but even with the statements relating to this area, the number of negative comments has more than halved, with the number of responses that "strongly disagreed" reducing by 2/3rds.

We know that the school is still on its journey to recovery, but the survey responses have not raised any unexpected surprises and show that parents and carers also see that the turnaround is gaining momentum and that the school is indeed a different place to what it was a year ago.

We thank you for your continued support and hope that you will be encouraged to participate more in the life and development of Manor Infant School.